To all NMR patrollers:

Check-in opens at 12:00 noon, General Session will begin at 12:45 pm, Saturday September 28th, 2019 at the Gaylord High School, 90 Livingston Blvd, Gaylord, MI.

The annual NMR Fall OEC Refresher for Cycle C will be a Hybrid Refresher (similar to the last couple of years). That means you will be required to complete the on-line portion of the refresher, the written workbook for Cycle C and the hands on skills portion of the refresher on Saturday, September 28th at the Gaylord High School, 90 Livingston Blvd, Gaylord, MI.

To recertify you must complete the following steps. Please be diligent in completing these steps to ensure a smooth day during the skills refresher in September. Go through it carefully and note that there are some slight changes. Just like last year there are a number of steps that must be completed online and some may seem redundant but they are each necessary.

1. Complete the written workbook that you received in the mail from the NSP for the 2019 Cycle C Refresher. There have been questions about doing this workbook in the past so please be advised that it is still required by NSP that you complete this written workbook to receive credit for the refresher course. Bring your workbook with you to the refresher. If you don’t have a copy of the workbook you can download a copy from the NSP website (go to member resources, education resources, OEC, 2019 Cycle C Workbook).
2. Complete the on-line course for the NSP OEC Refresher Cycle C and print out a copy of your completion certificate. Bring the certificate with you to the Gaylord High School. This will also be required for passing your refresher so you need to complete it. Go to the NSP.org website and sign in as a member. You will then click on the Member Services drop down menu, then on-line learning, click again to enter the online learning management system. Under the Courses tab you will find the 2019 Refresher C course. Plan on about 1 -1.5 hrs to complete this course. It does not have to be done in one sitting and you can return to where you left off as often as you need to complete all the learning modules. Be sure to print out your certificate of completion and bring that certificate to the refresher.

1. Enroll in the NMR OEC Cycle C Hybrid Refresher Course on-line on the NSP website. Mike Malanga will be listed as the Instructor of Record. To do this:  log in to the NSP website as usual and go to course selection menu Type in the course number C150190010 and go through the registration process on the website. Be sure to complete the registration process by checking out of the NSP Store. There is no charge for this class. You will receive a conformation email from the store showing that you are registered for the class.  Note: OEC Instructors and helpers teaching at the refresher should register for class C150190009 (Instructor Refresher) instead of the general refresher.
2. Complete the on-line waiver form by going to the following link. <https://waiver.smartwaiver.com/w/5d4332cf40dd1/web/>. This step is also important to do ahead of time as we have been doing the last few years. This electronic signature form takes the place of hard copy waivers we used to sign at the event. Be sure to follow all the instructions including confirming your E-signature from the email confirmation you will receive in your in-box. If you do not see an email to confirm your electronic signature within a couple hours, please check you junk mail folder.
3. Again this year we are collecting a $15.00 fee to cover the cost of the refresher. To do this please go our <https://www.nspnmr.com/> website and look under the NMR Events Registration menu. After you have registered and paid you will receive an order confirmation email showing your payment was processed. (Instructors and helpers do not have to complete this step if they are coming for the morning session and helping through the afternoon)

1. One last thing. Bring your OEC Technician Card with an open slot for refresher cycle C with you for signature. If you don’t have one you can send an email with your name and NSP ID number to [memberservices@nsp.org](mailto:memberservices@nsp.org). You will get a copy that you will have to print and cut out to bring with you.

When you come to the hands-on skills portion of the OEC refresher with all the above steps completed you will go through the stations as we did last year as small teams and complete each of the required sections. Plan on a 12:45 pm start after check-in and you should be able to complete this course by 4 -4:30 pm.

The NMR instructors have stated working again to prepare the skills stations for you and will be going through the course themselves the morning of September 28th to work out the final logistics for the day. Please come prepared and have some fun as you go through the afternoon.

As always thank you for everything you do for the skiing public and your resorts! There is a big commitment to get refreshed each year.

Best Regards,

Mike Malanga

Northern Michigan Region OEC Advisor

Refresher check list:

1. Complete the NSP Hybrid Refresher C Online at NSP.org site and bring certificate to refresher
2. Complete the written answers in the NSP Cycle C 2019 Workbook and bring that workbook to the refresher to show you have filled in answers.
3. Register on the nsp.org website for course # C150190010
4. Complete the on-line waiver at <https://waiver.smartwaiver.com/w/5d4332cf40dd1/web/>
5. Go to <https://www.nspnmr.com/> website and register and pay the $15 fee for the refresher.
6. Come to Gaylord High School Saturday September 28th (Registration opens at 12:00 noon.)

Bring:

* 1. Completed Refresher Cycle C Workbook
  2. Certificate of Completion for Cycle C from the on-line refresher portion
  3. Your Outdoor Emergency Care technician card with a blank space for Cycle C
  4. A fully stocked patrol pack
  5. Be ready to have a good refresher